



Jan Miller & Associates



"Let's change 'brink of chaos' to 'Everything is wonderful.'"

THE NEW YORKER, OCTOBER 18, 2004

Language of Resilience

(Using the skills
of influence and
persuasion for
business outcomes)

Do you find yourself

- Getting into conflict with others when trying to express differing opinions?
- At a stalemate and don't know how to move on?
- Having things to say to other people but not knowing how to do it without upsetting or offending the other parties?
- In a system that you'd like to be more cooperative but not knowing how to get others to work with you?
- Going over the same thing again and again and wondering why your message isn't being received?

This seminar is for you!

Participants will learn to

- Apply the art of collaboration
- Separate people from the problem
- Find new approaches to problem solving
- Use language of influence
- Give and receive feedback that is not positive and still be supportive
- Support and encourage people even when they are not in agreement

CALVIN AND HOBBS



What participants are saying about this program?

“Jan is a very inspirational and a great trainer. She is sensitive and reflects a life that shows she’s learned from her own experience and now is willing to pass it along to others.”

Participant



**FROM NOW ON,
MY GOAL IS TO
FEEL GOOD
ABOUT MYSELF
AND EVERYONE
ELSE!**



“Jan has an innovative way of approaching her training that surprises those who have been used to more traditional methods. She is friendly, warm and authentic while maintaining high professionalism. She walks her talk which makes learning with her fun and everything seems easy. “

EAP Company



Jan Miller is a Trainer and Master Practitioner of Neuro-Linguistic Programming (NLP). She has extensive experience as a Sign Language Interpreter. Jan, is the owner and director of Jan Miller & Associates. Her company has been offering custom–designed trainings to corporations, school boards, hydro plants, public health units, professional associations and ministry departments since 1995.

In 2000 she started offering training sessions for individuals and groups designed to assist people with disabilities in the soft skills necessary to attain and maintain employment. Jan helps people get the results they want

Since 2006, Jan has been providing training to teachers, health care staff and providers in Nunavut.

Jan's seminars, workshops, and talks are designed to meet the needs of groups or individuals facing challenges of change. Her purpose is to challenge the limits and restrictions we place on our relationships, our careers, and ourselves.



Jan Miller & Associates

310-797 Princess St.
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Total Hours 7
Investment fee \$200 per person
5 -15 participants

To Register or ask for more information:

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